

# Helping Hands Home Assistance, Inc.

November 16, 2005

Ron Jones, Chairman  
Tennessee Regulatory Authority  
460 James Robertson Parkway  
Nashville, TN 37243

**RE: TRA Docket No. 05-00141, Petition of Helping Hands Home Assistance, Inc. for Allocation of an N11 Number**

RECEIVED  
2005 DEC -2 PM 12:30  
T.R.A. DOCKET ROOM

Dear Chairman Jones:

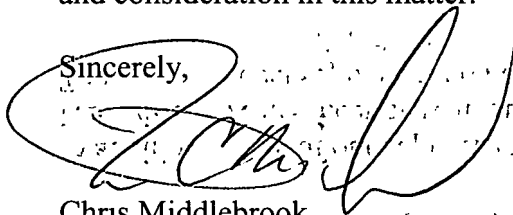
Helping Hands Home Assistance, Inc. respectfully requests additional time relating to the information requested in a letter from Darlene Standley dated September 6, 2005. The TRA has graciously granted two time extensions to HHHA, Inc. to gather information. The information requested includes acquiring Letters of Support, in particular regarding funding. Due to the 2-1-1 problems occurring in parts of East Tennessee during the past 2 years, and the actual closing of 2-1-1 in the Knoxville area for 6 months, many of our supporters want to meet with HHHA, Inc. to discuss their investment.

In addition, many of our supporters are concerned that the Knoxville area calls are forwarded to Nashville. We are meeting with our funders to assure them that their funds will remain in East Tennessee. Local supporters do not want their investments to be funneled outside the region. Another concern is that the current 2-1-1 statewide system proposed by the TNAIRS group as the statewide collaborative will be too costly for many of the rural counties to sustain. Again, HHHA, Inc. must rebuild confidence in the 2-1-1 utility.

HHHA, Inc. is committed to providing the best Information and Referral service possible through the 2-1-1 utility. 2-1-1 was established to make it easier for people to access information and referral services for needed health and human services. It can be many things to many communities, but it should not take away other vital services. The United Ways of Texas and the state government of Texas paid for a statewide system that has been established in Texas. We do not have the same commitments from all the United Ways in Tennessee nor from the state government of Tennessee.

We respectfully request an additional extension to February 15, 2006. Thank you for your time and consideration in this matter.

Sincerely,

  
Chris Middlebrook  
Chief Executive Officer

Received  
RON JONES  
DEC 2 2005

TN Regulatory Authority